Feature Matrix - Desktop Schedulers for Crystal Reports

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	Crystal Delivery 10	Smart Report Organizer	Logicity	Report Commander	cViewMANAGER	Softline Crystal Scheduler	Crystal Scheduler	Visual CUT	CrystalKiwi Scheduler	remiCrystal	Report Runner Batch
	Groff Automation	DataZimmerman	SaberLogic	Arcana Development	Chelsea Technologies	Softline.fr	R-Tag	Millet Software	CrystalKiwi.com	RemiWare	Jeff-Net
Runtime Engine Versions Available	13	13	13	13	8.5,10,11	13	13	8.5, 9, 11.5, 13	14.1	11.5,12	8.5,10,11, 12, 13
License model	n/a	Per Desktop	Per User	Per Desktop	Per Desktop	Per Desktop	Per Desktop	Per Desktop	Per Desktop	Per Desktop	Per Desktop
Price for features specified below	Free(limited) or $30	Free(limited) or $200	Ad supported or $85	$149	$599	$1,152	Free or $749	$300	$780	$999	$3,500
Fixed price for a site license	n/a	n/a	$4,500	n/a	n/a	n/a	n/a	n/a	n/a	n/a	$2,500/Yr
Support/maint/renew optional?	n/a	n/a	Optional	Optional	Optional	Required	Optional	Optional	Optional	Optional	Required
Support/maint/renew (cost)	n/a	n/a	$95	$38	$498	$241	free with purchase	$60	10%	$249.75	$750
Free trial available	X	X	X	X	X	X	X	X	Yes	X	X
Year of initial release	2004	2016	2007	2006	2000	2003	2011	2002	2011	2009	2000
Last response from Vendor	2017	2018	2018	2018	2018	2018	2018	2018	2018	2018	2018
Operating systems supported	Windows	Windows	Windows	Windows	Windows	Windows	Windows	Windows	Windows	Windows	Windows
64 bit version available				X		X	X				X
Windows 10 UAC Compliant			X	X		X	X		X	X	X
Windows 10 compatible (tested)		X	X	X	X	X	X	X	X	X	X
Windows 8 UAC Compliant		X	X	X		X	X		X	X	X
Windows 8 compatible (tested)		X	X	X	X	X	X	X	X	X	X
Windows 7 UAC Compliant		X	X	X		X	X	X	X	X	X
Email type	SMTP	SMTP	SMTP	SMTP	SMTP	SMTP/Exchange/Office365	SMTP	SMTP	SMTP	SMTP/Exchange	SMTP, EXCHANGE
Runs as a service (when logged out) *		X	X	WTS		X	X	WTS	Optional	X	WTS
Built in scheduling interface	X	X			X	X	X	X	X		X
Add date/time to file name	X	X	X	X	X	X	X	X	X	X	X
Specify parameters in the schedule	X	X	X	X	X	X	X	X	X	X	X
Specify data connection in schedule	X	X	X	X	X	X	X	X	X	X	X
Encrypt database password	X	X	X	X	X	X	X	X	X	X	X
Jobs can be run from command line			X	X			X	X	X	X	X
Can run reports on demand		X	X	X	X	X	X	X	X	X	X
Relative date parameters (today - 2)	X	X	X	X	X	X	X	X	X	X	X
Email content from report formulas							X	X	X		X
Path/file name from report formulas							X	X	X		X
Event based scheduling							X		X		X
Process incoming Emails								X			X
Process task on file creation							X				X
Bursting*					(Multi-Run)	(Multi-Run)	(1-Pass/Multi-Run)	(1-pass)	(Multi-Run)	1-Pass	(1-Pass/Multi-Run)
Encrypts exported files			X				X	X		X	X
Exception handling options *							App or Admin		App		App
Empty report handling options *		A,B,C	A,B	A,B			A,B,C	A, B	A, B	B	A,B,C
Package delivery*			Multiple	Single/Multiple		Multiple	Single/Multiple	Single/Multiple	Single/Multiple	Single	Single/Multiple
Multiple reports in one schedule job			X	X	X	X	X	X	X	X	X
Logging Activity History						X	X	X	X		X
Includes a test mode						X	X		X		
Provides a calendar/grid view of tasks						X	X	X			X
Run SQL updates before/after report		21/28					X	X	X	X (after only)	X
Schedule other (non-RPT) actions			X		X		X		X	X	X
Run other actions before/after report			X				X	X		X	
Schedule delivery to:											
File	X	X	X	X	X	X	X	X	X	X	X
Email	X	X	X	X	X	X	X	X	X	X	X
Print	X	X	X	X	X	X	X	X	X	X	X
Multiple destinations at once		X	X	X	X	X	X	X		X	X
Email with HTML message body	X	X	X	X		X	X	X	X	X	X
Multiple printers at same time	X	X	X	X	X	X	X	X		X	X
FTP				X		X	X	X		X	X
SFTP				X				X			X
File w/ Email notification link						X	X	X	X		X
FTP w/ Email notification link						X	X	X	X		X
Cloud (SharePt,Office365,Dropbx,etc.)							X			X	X
Twitter							X	X		X	X
SMS (cell phone text)								X			X
Fax											X
Distribution list from text file or query				X	X	X	X	X	X	X	X
Delayed delivery									X		
Built in sched frequency:											
Hour/day/week/month	X	X	X		X	X	X		X	X	X
Business days/holiday exclusion	X				X	X	X		X		X
4-4-5 week scheduling					X	X	X		X		X
Attachment Types:											
Text, PDF, Excel, Word, RPT, HTML	X	X	X	X	X	X	X	X	X	X	X
XLSX (over 64k rows)	X	X	X	X		X	X	X	X		X
RPTR (protected format)	X		X			X	X	X	X		X
Character separated or CSV	X	X	X	X	X	X	X	X	X	X	X
XML		X	X	X		X	X	X	X	X	X
RTF	X	X	X	X	X	X	X	X	X	X	X
Tab			X	X	X	X	X	X	X	X	X
Paginated text/record			X	X	X		X	X			X
Phone support available 9-5			(855)758-0110				(831) 216-8115	(814) 825-6009			(800) 533-3638 x2
Support available 24 x 7 x 365											X
Comments:	Free version is limited to 6 scheduled reports.	Test version is limited to 1 Month.	Free verion has ads that appear in the scheduler and also in HTML formatted Emails.	No built-in scheduler.	Can schedule SQL tasks via cViewSQL add-in ($250)	Each schedule is able to manage up to 1000 parameters including selection formula, fields parameters, file types, destinations and emails.	WYSIWYG HTML email editor with embedded fields, formulas and reports and multiple attachments per email.	HTML Email messages including report fields/formulas	Can use a tag file and internal field objects inside scheduler to customise message and email fields. (Crystal can read and report on tag values)	Support included and upgrades included for 12 months	Team on call 24/365 for critical support
		Free version is limited to 6 schedule reports and without windows service.	No support with free version	Report Commander can be run by any scheduling/automation tool.	Can output XML format via XMLUFL add-in ($130)	60-day free evaluation period including all features.	**PDF:** bookmarks, splitting and merging documents, password protection and more. Internal PDF Viewer	**PDF:** bookmarks, table of contents, index, hyperlinks, split/merge documents embed documents, form fields, submit buttons, password protection	Logs activity and provides management reports including messages on start and stop of scheduler, and 12 month rolling report performance	Can run reports asyncronously and includes output to SharePoint	**PDF:** bookmarks, splitting and merging documents and more.
*** Features with an asterisk have their codes explained in the glossary. Almost all features above are defined in the glossary:**		Free Email support		Includes 30 days free support; requires maintenance subscription for subsequent support.		Technical is by email only.	**Excel:** Export to multiple tabs, pivot tables, formulas, password and autofilter. Internal Excel viewer. Excel installation not required	**Excel:** Export to multiple tabs, pivot tables, autofit, append/ replace data, Excel/Word templates, autofilter, password protection	Can schedule report for minute, hour, day, business hours/day, day of week, business day of week and last day of month.	remiCrystal tasks can be driven by external data e.g. run for records in database.	Batches can be updated and called dynamically like DB triggers
http://kenhamady.com/desktopschedulersglossary.pdf		Provides a report schedule log				A maintenance subscription is required for subsequent support.	Usage statistics to allow report history and optimization	Can be used to create auto-refreshing web dashboards	Relative date parameter values including "LastFullMonth"	Can schedule Excel Workbooks	Bursting to Newsletters