

Feature Matrix - Report Viewers for Crystal Reports

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	Crystal Corral	rptView	CR Dispatch	cView	ViewerFX	CrystalKiwi Explorer	Logicity Pro	Report Runner Viewer	RTag Crystal Viewer	DataLink Viewer
	Groff Automation	Pursuit Technology	APB Reports	Chelsea Technologies	Origin Software	CrystalKiwi	SaberLogic	Jeff-Net	Rtag	Millet SW
CR versions supported	8-12	5-14	8-14	8-12	8-12	9-14	8-14	5-14	8.5-14	7-14
Runtime engine version(s) avail.	11	13	13	8.5,10,11	12	13	13	8.5, 10, 11, 11.5, 12, 13	8.5, 11.5, 13	8.5, 9, 11.5, 12, 13
License model	FreeWare	Free	Per User	Per User	Per Desktop	Per User	Per User	Per User	Per Desktop	Per User
Price for one copy	Free	Free	\$20	\$38	\$40	\$44	Free (Ads) or \$85	Free or \$50	Free or \$99	\$25
Price for 25 users	Free	Free	\$200	\$713	\$849	\$799	\$1,125	\$950	\$899	\$300
Price for a site license	Free	Free	\$850	\$1,999	n/a	\$2,799	\$4,500	\$2500/year	\$899	negotiable
Support/maint	Free	Free	Optional	Optional	Included	Optional	Optional	Required	Optional	Optional
Support/maint (cost)	None	None	None	First year free	Included	\$0	\$95/incident	\$6/user/year	20%, 1st year free	20%
Free trial available	X	X	X	X	X	X	X	X	X	X
Year of initial release	2007	2007	2017	2003	2008	2011	2007	2002	2011	2002
Year of last response	2017	2017	2017	2017	2017	2017	2017	2017	2017	2017
Operating systems supported	Windows	Windows	Windows	Windows	Windows	Windows	Windows	Windows	Windows	Windows
Refresh report	X	X	X	X	X	X	X	X	X	X
Preview/print/export	X	X	X	X	X	X	X	X	X	X
Preview report with saved data	X	X	X	X	X	X	X	X	X	X
Prompts for report parameters	X	X	X	X	X	X	X	X	X	X
Run from command line/batch file		View Only	View Only	X	X	X	X	X	X	X
Select data source at runtime			X	X	X	X	X	X	X	X
Store & encrypts database password			X	X	X	X	X	X	X	X
Integrated authentication					X	X	X	X	X	X
Dynamic/cascading parameters			X		X	X	X	X	X	X
Dynamic/cascading parameters in v8-10								X	X	X
Remember parameter values							X			X
Filter data based on Windows user									X	X
Change record selection at runtime					X			X	X	
Sets users and group restrictions								X	X	
User activity log						X	X	X	X	X
Click to set a formula field value										X
In-place drill down										X
Click to change group or sort in v8-14										X
Auto-refresh (every x seconds)							X	X	X	X
Compatible with Citrix/Terminal Server		**	**	X	X	X	X	X	X	X
Can run RPTR report files		X	X			X		X	X	X
Can create RPTR files from RPT files								X	X	X
Can encrypt exported files					X		X		X	
Can compress exported files					X				X	
Can export multiple files into one									X	
Full export to XLSX (not "data only")								X	X	X
Built in proprietary scheduler						X	X	Limited to 1 rpt	X	
Scheduled printing						X	X	Limited to 1 rpt	X	X
Scheduled exporting						X	X	Limited to 1 rpt	X	X
Scheduled Email						X	X	Limited to 1 rpt	X	
Data Visualizer (not CR based)									X	X
Translate text objects to other languages										X
Phone support generally available 9-5							X	X	X	X
Support available 24 x 7 x 365								X		
Comments:		Can be used to view a report by clicking on rpt file.	Will recompile app with latest runtime patches and distribute for free for 12 months.	History of the past 10 reports viewed	Export to multiple formats for both FTP and Email	Comprehensive history reporting for multiple users on citrix and terminal servers	Single click export to Excel, PDF or HTML Email.	GUI is customizable for each user based on INI settings	Supports all features above without installing other software, like Excel	Integrated Data Visualizer allows users to explore the report's data and create advanced charts
		Alternatively, can be launched as standalone application with built in file browser giving a tree structure containing the information contained in the summary information of the report.	Willing to consider adding sponsored custom features upon request, cost negotiable.	One-click report view for novice users with desktop shortcut	Server Edition (\$450) is compatible with Citrix	Can run rpt file from desktop shortcut or by clicking on the file name in windows explorer	Screen controls can be locked down to control printing, exporting and e-mailing of reports.	A number of extended exporting options that are not possible in generic Crystal Reports export function	Centralized report and user management. Role permissions, user profiles.	Expressions Inspector allows listing & searching of various report objects such as sections, database fields, formulas, SQL expressions, running totals, selection formulas, and conditional formatting expressions for multiple reports.
		Willing to consider adding sponsored custom features upon request, cost negotiable.	Willing to sell source code to larger companies who want to add new functionality (not for resale) (\$2500)	Uses Windows Security on Folders that store RPT Files	Multiple SMTP server support	Uses Windows security on folders that store rpt files	Workspace Mode provides users with a convenient dashboard to execute all of their Crystal Reports.	Developer license (\$500) allows for branding viewer with a company logo and additional command line options	Developer SDK, Expression Editor, C# editor/compiler. Custom code may be used to set report parameters and record selection formula	GUI and Command Line arguments for various option such as Changing Data Source, Specifying Parameter Values, Login Info, Printer Destination, and Auto-Refresh Intervals
		Upgrade to "Pro Edition" for £10, and get support for version 2016 features, and the ability to store Username, Password and metadata.	Software is free to non-profits, and is 50% off to companies providing green energy solutions (solar, wind, etc.)	Central database password management	Store snapshots of reports within the database	Trial Period can be extended with an activation code	Centralized user logging to track user execution of reports.	Centralized management available with the Enterprise edition which allows integration with Active Directory and assigning reports to Active Directory groups.	Extends existing Crystal reports with realtime dashboards and real pivot tables	Group Swap Expert allows users to change how the report is grouped
		** Customer would need licence for Crystal Reports (1 per company)	** Customer would need licence for Crystal Reports (1 per company)	Desktop option: Drag a rpt over it to view it		File Selection and Report Viewing on Same Form	Free version is ad supported and includes no support	Free edition can refresh an unlimited number of RPT files, but does not allow INI customizations	Can log user and workstation activity	Log report processing to a text file or a database (via ODBC)